

Please go through the following steps, and **send the requested 4 files** to *support@nolovr.com*.

Step 1.

- i. Launch Steam VR > Choose 'System Report' > Choose 'Devices';
- ii. **Send us the screenshot picture of the 'Devices' page displaying a list of devices;**

Step 2.

- i. Go to the controller driver folder at "\\Steam installation folder of your choice\Steam\steamapps\common\SteamVR\drivers";
- ii. **Send us the screenshot picture of the current folder;**

Step 3.

- i. Adjust system settings to 'Show hidden files';
- ii. Go to Disk "X" (where SteamVR being installed in) > Search for the file 'openvrpaths.vrpath';
- iii. Open the file 'openvrpaths.vrpath';
- iv. **Send us the screenshot picture of the current file;**

Step 4.

- i. **Send us the 'vrserver.txt'** - it is under "\\Steam installation folder of your choice\Steam\logs"

THANK YOU